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Wednesday 28<sup>th</sup> January 2015

**For the attention of Liz Paul**

Dear Liz,

### **NSIC Feedback Report**

Following my discharge from NSIC on 23<sup>rd</sup> January, I've compiled the attached report, giving feedback on the services provided on NSIC.

As stated in the 'Overall Summary', it is important to note that the report has not been submitted to trigger a formal complaint process, but to hopefully drive improvements as quickly as possible for the benefit of present and future patients. However, there are some serious concerns raised.

In my view, the feedback stands in stark contrast with the last Inspection report from the Care Quality Commission in June 2014. It's hard to see how they reached their rating for NSIC in terms of detail. For this reason, I've decided to copy this report to them.

It is hoped that I won't be considered a 'troublemaker' by submitting this report, as my intention is simply to see improvements made as a matter of urgency.

Kind regards,

JP Green Esq

J P Green